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**From:** Robert & Karen Doncaster  
**Sent:** 15 July 2021 10:30  
**To:** Hilary Saunders  
**Subject:** Re: NYM 21 499 FL Underhill Cottage Glaisdale

Hello Hilary,

In answer to Mr. Lyth's questions:

Our weekly opening times are Thursday to Sunday 10.00 to 16.00.

In 2019 we opened from 28th March to 6th October.

In 2020 we opened 9th July to 4th October.

This year we opened 15th April and intend to close 3rd October and are also open on Bank holiday Mondays.

Generally speaking in future years we would open from Easter to end of September and Bank holiday Mondays.

As far as we are aware most customers arrive on foot or bicycle. We have 'No Parking for Tea Garden' signs outside the property. Some customers are obviously not walkers/cyclists. We believe they park in village and walk to the Tea Garden. Occasionally some will stop the car to offload (infirm) passengers then park elsewhere.

I hope this helps.

Regards,

Bob Doncaster

On 14 Jul 2021, at 17:53, Hilary Saunders

wrote:

Dear Robert and Karen,

Please see below queries raised by the Highways Authority, which I would be grateful if you would respond to.

Kind regards

Hilary

Mrs Hilary Saunders MRTPI  
Planning Team Leader (Development Management)  
North York Moors National Park  
The Old Vicarage  
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**From:** Gerard Lyth [mailto:  
**Sent:** 14 July 2021 17:51  
**To:** Hilary Saunders  
**Subject:** NYM 21 499 FL Underhill Cottage Glaisdale

Hello Hilary,

Firstly, the LHA is not aware of receiving any adverse comments about customers parking in areas that caused problems for this application whilst it has had the temporary permission.

However, the three year period has included the unprecedented times with Covid restrictions. Can the applicant provide information on how often the tea garden was open before and after the covid restriction started? Also can the applicant provide any statement on whether the principle of attracting customers using alternative forms of transport other than a car was achieved.

Ged Lyth  
Project Engineer  
Area 3 Whitby Highways Depot